

## Appendix D-3 DS200 Technical Messages

### 1003055 – DATA PARSING ERROR: \_\_\_\_ IN \_\_\_\_ ON \_\_\_\_

**Cause:** An error has occurred while starting the DS200.

**Solution:** Contact ES&S technical support.

### 1003008 – INTERNAL SYSTEM ERROR PARSING CLASS DOES NOT IMPLEMENT.

**Cause:** An error has occurred while starting the DS200.

**Solution:** Contact ES&S technical support.

### 3003001 – INIT FAILED.

**Cause:** An error occurred while inserting the ballot.

**Solution:** Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

### 3004015 – PAPER PROCESSOR READY.

**Cause:** The paper processor is enabled.

**Solution:** No action is needed.

### 6001002 – IMPROPER INPUT PARAMETER.

**Cause:** An error occurred while starting the scanner.

**Solution:** Contact ES&S for technical support.

### 6001005 – UNKNOWN COMMAND WORD:

**Cause:** An error occurred while starting the scanner.

**Solution:** Contact ES&S for technical support.

### 6001008 – COMMAND NUMBER MISSING.

**Cause:** An error occurred while starting the scanner.

**Solution:** Contact ES&S for technical support.

### 6001010 – COMMAND NUMBER TOO BIG.

**Cause:** An error occurred while starting the scanner.

**Solution:** Contact ES&S for technical support.

### 6001013 – CONFIG FILE READ FAILED.

**Cause:** An error occurred while starting the scanner.

**Solution:** Contact ES&S for technical support.

### 6001014 – CONFIG FILE WRITE FAILED.

**Cause:** An error occurred while starting the scanner.

**Solution:** Contact ES&S for technical support.

**6001023 – BUSINESS STARTUP FAILED.**

**Cause:** An error occurred while starting the scanner.

**Solution:** Contact ES&S for technical support.

**6001033 – CANNOT UN-MOUNT ESS MEMORY DEVICE.**

**Cause:** An error occurred while starting the scanner.

**Solution:** Contact ES&S for technical support.

**6001053 – TIME STRING INVALID.**

**Cause:** The system has detected an invalid time string error.

**Solution:** Contact ES&S for technical support.

**6001078 – CANNOT RELINK LOCAL TIME FILE.**

**Cause:** The system could not relink its local time file.

**Solution:** Contact ES&S for technical support.

**6001092 – UNABLE TO INITIALIZE REDUNDANT STORAGE.**

**Cause:** An error occurred while starting the scanner.

**Solution:** Contact ES&S for technical support.

**6001096 – ERROR GETTING CURRENT TIME.**

**Cause:** The system could not retrieve the current time.

**Solution:** Contact ES&S for technical support.

**6003030 – CANNOT MOUNT ESS MEMORY DEVICE.**

**Cause:** A USB error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**6003031 – CANNOT COPY DATA FROM ESS MEMORY DEVICE.**

**Cause:** A USB error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**6003032 – CANNOT COPY HEADER FROM ESS MEMORY DEVICE.**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**6003035 – No ESS MEMORY DEVICE. CANNOT LOAD DATA.**

**Cause:** The scanner could not detect a USB device.

**Solution:** Open the access panel and check to see if a USB device is inserted into the scanner. If the USB device is inserted into the scanner, contact ES&S for technical support.

**6003036 – CANNOT FIND CLEAR HEADER FILE.**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**6003037 – CANNOT CLOSE CLEAR HEADER FILE.**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**6003038 – UNKNOWN ESS MEMORY DEVICE TYPE IN HEADER FILE.**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**6003039 – CANNOT COPY ESS MEMORY DEVICE TYPE FROM HEADER FILE.**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**6003040 – INVALID SIZE STRING IN CLEAR HEADER.**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**6003043 – CANNOT OPEN. DATA NOT LOADED.**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**6003044 – CANNOT CLOSE. ELECTION NOT OPEN.**

**Cause:** An error occurred during the close polls process.

**Solution:** Contact ES&S for technical support.

**6003045 – CANNOT COLLECT. ELECTION NOT CLOSED.**

**Cause:** An error occurred during the close polls process.

**Solution:** Check to see if you correctly closed the election. If you have correctly closed the election, contact ES&S for technical support.

**6003070 – CANNOT COPY RESULTS BUNDLE TO ESS MEMORY DEVICE.**

**Cause:** A USB error occurred during the close polls process.

**Solution:** Contact ES&S for technical support.

**6003081 – CANNOT PARSE ESS MEMORY DEVICE ELECTION DATA.**

**Cause:** A USB error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**6003086 – HAL COMMUNICATION FAILED.**

**Cause:** An error occurred while starting the scanner.

**Solution:** Contact ES&S for technical support.

**6003089 – FIRMWARE VERSION OPEN FAILED.**

**Cause:** An error occurred while starting the scanner.

**Solution:** Contact ES&S for technical support.

**6003090 – FIRMWARE VERSION READ FAILED.**

**Cause:** An error occurred while starting the scanner.

**Solution:** Contact ES&S for technical support.

**6003091 – FIRMWARE VERSION CLOSE FAILED.**

**Cause:** An error occurred while starting the scanner.

**Solution:** Contact ES&S for technical support.

**6003094 – HAL BUZZER COMMUNICATION FAILED.**

**Cause:** A ballot scanning error has occurred.

**Solution:** Contact ES&S for technical support.

**6003102 – No VALID POWER MANAGEMENT BOARD FOUND.**

**Cause:** The scanner could not locate a valid power management board.

**Solution:** Contact ES&S for technical support.

**6003104 – HAL BACKLIGHT COMMUNICATION FAILED.**

**Cause:** An error occurred while starting the scanner.

**Solution:** Contact ES&S for technical support.

**6003108 – HAL FAILED TO READ DEVICE NAME LIST.**

**Cause:** An error occurred while starting the scanner.

**Solution:** Contact ES&S for technical support.

**6003117 – CONFIGURATION FILE MISMATCH. THIS UNIT CANNOT BE USED FOR VOTING UNTIL THE ERROR HAS BEEN CORRECTED.**

**Cause:** An error occurred while starting the scanner.

**Solution:** Contact ES&S for technical support.

**6003120 – SYSTEM COMMAND EXECUTION FAILED: \_\_\_\_ RETURNED \_\_\_\_**

**Cause:** An error occurred while starting the scanner.

**Solution:** Contact ES&S for technical support.

**6004020 – BUSINESS DATA INITIALIZED.**

**Cause:** The system has initialized business data.

**Solution:** No action is required.

**6004021 – BUSINESS PROCESS READY.**

**Cause:** The scanner's business process is ready.

**Solution:** No action is required.

**8001003 – CANNOT CREATE XML PARSER OBJECT**

**Cause:** An XML error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003005 – BALLOT IMG FILE OPEN FAILED**

**Cause:** An error occurred during the close polls process.

**Solution:** Contact ES&S for technical support.

**8003006 – INVALID UNDERVOTE CONTEST ID IN BALLOT IMAGE XML**

**Cause:** An XML error has occurred during the close polls process.

**Solution:** Contact ES&S for technical support.

**8003007 – INVALID UNDERVOTE COUNT IN BALLOT IMAGE XML**

**Cause:** An XML error has occurred during the close polls process.

**Solution:** Contact ES&S for technical support.

**8003008 – DUPLICATE UNDERVOTE CONTEST ID IN BALLOT IMAGE XML**

**Cause:** An XML error has occurred during the close polls process.

**Solution:** Contact ES&S for technical support.

**8003011 – DUPLICATE OVERVOTE CONTEST ID IN BALLOT IMAGE XML**

**Cause:** An XML error has occurred during the close polls process.

**Solution:** Contact ES&S for technical support.

**8003012 – INVALID CHOICE ID IN BALLOT IMAGE XML**

**Cause:** An XML error has occurred during the close polls process.

**Solution:** Contact ES&S for technical support.

**8003013 – INVALID CHOICE ATTRIBUTE IN BALLOT IMAGE XML**

**Cause:** An XML error has occurred during the close polls process.

**Solution:** Contact ES&S for technical support.

**8003014 – INVALID WRITE-IN CANDIDATE IN BALLOT IMAGE XML**

**Cause:** An XML error has occurred during the close polls process.

**Solution:** Contact ES&S for technical support.

**8003015 – DUPLICATE WRITE-IN CANDIDATE IN BALLOT IMAGE XML**

**Cause:** An XML error has occurred during the close polls process.

**Solution:** Contact ES&S for technical support.

**8003016 – WRITE-IN TEXT TOO LARGE IN BALLOT IMAGE XML**

**Cause:** An XML error has occurred during the close polls process.

**Solution:** Contact ES&S for technical support.

**8003029 – PARSE ERROR IN BUSINESS .XML**

**Cause:** An XML error has occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003030 – UNABLE TO OPEN BUSINESS .XML FILE**

**Cause:** An XML error has occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003031 – MULTIPLE CANDLIST ELEMENTS IN BUSINESS**

**Cause:** An XML error has occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003032 – MULTIPLE BSTYLELIST ELEMENTS IN BUSINESS**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003033 – NO PARENT RETURN FUNCTION FOR CAND**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003034 – No CONTEST LIST SUPPLIED TO CAND**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003035 – MULTIPLE NAME ATTRIBUTES FOR CAND**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003036 – OWNING CONT FOR CAND NOT FOUND**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003037 – OWNING CONT OUT OF RANGE FOR CAND**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003038 – PARSE ERROR IN CAND**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003039 – INVALID PTYREF ATTRIBUTE(S) IN CAND**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003040 – No PARENT RETURN FUNCTION FOR CONT**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003041 – MULTIPLE PARTY REFERENCES FOR CONT**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003042 – No CONT LIST FOR CONT REFERENCE IN CONT**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003043 – MULTIPLE CONT REFERENCES FOR CONT**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003044 – CONT REFERENCE FOR CONT NOT FOUND**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003045 – MULTIPLE NAME ATTRIBUTES FOR CONT**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003047 – PARSE ERROR IN CONT**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003048 – NO PARENT RETURN FUNCTION FOR ELEC\_OPTS**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003049 – FOUND NULL TAG NAME IN ELEC\_OPTS**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003050 – NO PARENT RETURN FUNCTION FOR ELEC\_PASSWORDS**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003051 – PARSE ERROR IN ELECTION\_PASSWORDS**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003052 – PARSE ERROR IN ELECTION.XML**

**Cause:** An .XML error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003053 – UNABLE TO OPEN ELECTION.XML FILE**

**Cause:** An .XML error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003054 – NO PARENT RETURN FUNCTION FOR POLL\_OPTS**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003055 – FOUND NULL TAG NAME IN POLL\_OPTS**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003056 – NO BSTYLE ARRAY PROVIDED TO POLL\_PLACE**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003057 – PARSE ERROR IN POLL\_PLACE.XML**

**Cause:** An .XML error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003058 – UNABLE TO OPEN POLL\_PLACE.XML FILE**

**Cause:** An .XML error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003059 – No SBUSINESS OR SPOLLPLACE PROVIDED TO POLLPLACERESULTS**

**Cause:** An error occurred during the close polls process.

**Solution:** Contact ES&S for technical support.

**8003060 – PARSE ERROR IN POLLPLACERESULTS.XML**

**Cause:** An .XML error occurred during the close polls process.

**Solution:** Contact ES&S for technical support.

**8003061 – UNABLE TO OPEN POLLPLACERESULTS.XML**

**Cause:** An .XML error occurred during the close polls process.

**Solution:** Contact ES&S for technical support.

**8003062 – WRONG POLL PLACE ID IN POLLPLACERESULTS**

**Cause:** An error occurred during the close polls process.

**Solution:** Contact ES&S for technical support.

**8003063 – PRECINCT RESULTS INVALID FOR POLLPLACERESULTS**

**Cause:** An error occurred during the close polls process.

**Solution:** Contact ES&S for technical support.

**8003064 – DUPLICATE PRECINCT RESULTS IN POLLPLACERESULTS**

**Cause:** An error occurred during the close polls process.

**Solution:** Contact ES&S for technical support.

**8003065 – NO PARENT RETURN FUNCTION FOR PREC**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003066 – No BSTYLE LIST SUPPLIED TO PREC**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003067 – MULTIPLE NAME ATTRIBUTES FOR PREC**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003070 – FOUND NULL TAG NAME IN PREC**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003071 – ADDBSTYLETOLIST(NULL) IN PREC**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003072 – REFERENCED BSTYLE DOES NOT EXIST IN PREC**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003073 – BSTYLEREF OUT OF BOUNDS IN PREC**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003074 – NO PARENT RETURN FUNCTION FOR PRECRESULTS**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003075 – ERROR: NO SBUSINESS OBJECT SUPPLIED TO PRECRESULTS**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003076 – FOUND NULL TAG NAME IN PRECRESULTS**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003078 – FOUND NULL TAG NAME IN VERSION**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003079 – NO PARENT RETURN FUNCTION FOR BSTYLE**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003080 – NO CONT LIST SUPPLIED TO BSTYLE**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003082 – MULTIPLE PARTY REFERENCES FOR BSTYLE**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003083 – FOUND NULL TAG NAME IN BSTYLE**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003084 – INVALID CONTREF ATTRIBUTES IN BSTYLE**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003085 – ADDCONTTOLIST(NULL) IN BSTYLE**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.

**8003086 – CONTREF OUT OF BOUNDS IN BSTYLE**

**Cause:** An error occurred during the open polls process.

**Solution:** Contact ES&S for technical support.